

Hospice Manager

Are you passionate about making a positive impact on the lives of individuals facing end-of-life challenges? Do you possess exceptional organizational and leadership skills? We have an incredible opportunity for you! Join our team as Hospice Manager for our esteemed residential hospice house, where you can contribute to providing compassionate care and support to patients and their families.

About Us:

At NOHS, we are dedicated to offering exceptional end-of-life care in a warm and comfortable residential setting. Our hospice house provides a supportive environment that promotes physical, emotional, and spiritual well-being for our residents. We believe in celebrating life and ensuring that every moment is filled with dignity, compassion, and respect.

Summary of Role and Responsibilities:

As our Hospice Manager, you will play a vital role in overseeing the day-to-day operations of our hospice house. Your responsibilities will include:

Leadership and Team Management:

Lead a dedicated team of compassionate professionals, including nurses, caregivers, administrative staff, and volunteers. Foster a positive work environment that encourages collaboration, growth, and excellence.

Operations Oversight:

Ensure smooth functioning of all operational aspects, including staffing, scheduling, budgeting, and inventory management. Implement effective systems and processes to enhance efficiency and quality of care.

Regulatory Compliance:

Maintain a thorough understanding of regulatory guidelines and standards in the healthcare industry. Ensure adherence to all applicable regulations, policies, and procedures, guaranteeing a safe and compliant environment.

Quality Assurance and Improvement:

Monitor and evaluate the quality of services provided, identifying areas for improvement and implementing necessary changes. Conduct regular audits to ensure compliance with quality standards and promote continuous improvement.

Collaboration and Communication:

Collaborate with interdisciplinary teams, including volunteers, to ensure seamless coordination and delivery of holistic care. Communicate effectively with clients, families, and external stakeholders, building strong relationships and promoting trust.

Qualifications and Skills:

To succeed in this role, you should possess the following qualifications and skills:

- Bachelor's degree in health sciences, nursing or a related field.
- At least 5 (five) years' management experience within a Healthcare setting (preferred) or an equivalent combination of education, training and experience.
- Strong leadership abilities with the capacity to inspire and motivate a diverse team.
- Excellent organizational and problem-solving skills, with keen attention to detail.
- Knowledge of regulatory requirements and compliance standards in the healthcare industry.
- Exceptional communication and interpersonal skills to foster collaboration and build relationships.
- Compassionate nature, with a deep understanding of the needs of individuals receiving end-of-life care.
- Ability to adapt to a dynamic environment and handle challenging situations with empathy and professionalism.
- Experience in Hospice palliative care an asset.

Salary: \$35.00 - \$45.00 per hour

The position is full time begins immediately and is 37.5 hours per week.

For more information and full job description contact: Lisa Matthews

Email: lisa@nohs.ca

Phone: (250) 558 6791

Closing date for applications is June 23, 2023

To apply: please submit your resume and a cover letter outlining your qualifications and why you are passionate about this role to Lisa Matthews, Executive Director at lisa@nohs.ca

We look forward to welcoming you to our dedicated team at NOHS.