



North Okanagan Hospice Society's Response to COVID-19

Update: March 24, 2020

North Okanagan Hospice Society continues to follow directives issued by the BC Ministry of Health, the BC Centre for Disease Control and the Interior Health Authority, to help prevent the spread of COVID-19. Doing so has meant changes to daily operations which includes the restriction of visitors to Hospice House.

To keep our residents, families and staff safe and in keeping with the Provincial Health Officer's recommendations for social distancing, we are limiting the number of visitors entering Hospice House, effective immediately. Until further notice, we will be limiting visitors to essential visits only.

Essential visits include compassionate visits for end-of-life care and visits that support care plans for residents based on resident and family needs (e.g., families who routinely visit to provide assistance with feeding or mobility). We have an approved list of family members and only one visitor per resident will be permitted at a time.

We understand the importance of visits from family members and loved ones to our residents and we appreciate your support in helping to keep everyone safe.

Additionally, please adhere to the following:

- Do not visit if you've travelled outside of the country
- Stay away if you're sick
- Wash your hands

As we continue to navigate the best ways to contain the spread of COVID-19, we understand these changes are difficult and appreciate your patience and understanding.

For other sources of information on COVID-19, you can visit:

Interior Health Authority: <https://news.interiorhealth.ca/covid-19/>

BC Centre for Disease Control: <http://www.bccdc.ca/about/news-stories/stories/2020/information-on-novel-coronavirus>

BC Ministry of Health: <https://www.healthlinkbc.ca/health-feature/coronavirus-disease-covid-19>

Public Health Agency of Canada: <https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>